



LIGHTING SOLUTIONS

## PRODUCT RETURN FORM

### FORWARDER

Society :

First and last name:

Address :

Phone :

Email :

Return address if different :

### RETURNED EQUIPMENT

Product reference:

Serial number :

Purchase date :

Provide a copy of the invoice or delivery note

Reason for return:

### RESERVED FOR ELC

Réceptionné le :

Par :

N° entrée :

Constatation :

Décision :

### RETURN CONDITIONS :

The return of products to our workshops is the responsibility of the customer.

-If the appliance is diagnosed under warranty, it will be repaired or exchanged in accordance with the ELC (ELECTRIC & LIGHTING CONCEPT) terms and conditions, which will pay for the return transport of the appliance.

-If the appliance is diagnosed out of warranty, the return transport of the appliance is at the customer's expense, a repair estimate will be drawn up and sent to the customer by e-mail. No repairs will be carried out without the written agreement of the customer. If the quotation is not accepted, the cost of returning the equipment will be borne by the customer. If the equipment is returned following an order error on the part of the customer, a credit note will be issued for 80% of the invoiced price (excluding VAT) after checking that the equipment is in good condition.

I have read and accept the terms and conditions of return.

Date :

Signature :